

DHL 'Tales From The Lore Keeper' Fan Voting for Episode 5

Summary Terms and Conditions:

Enter between: 00:05 CEST 28/10/2025 – 23:55 CEST 31/12/2025. No purchase necessary. Internet access required. **To Enter:** Participants are required to complete the form and all questions on <https://inmotion.dhl/en/esl/lore-stories> and submit their details. Max one entry per person. Post-closing date, DHL will select one winner at random. **The Prize:** The winner will receive a trip for two to ESL One Birmingham 2026, including event ticket, flight and accommodation. InMotion: <https://inmotion.dhl/en/esl/lore-stories> for Full Terms & prize details. **Promoter:** Deutsche Post AG.

Full Terms and Conditions

1. This Promotion is open to persons who are aged 16 years or over at the time of entry, excluding employees of Deutsche Post DHL Group ("**the Promoter**"), its subsidiary companies and agencies, their immediate families (defined as parents, children, siblings, spouse, and life partners), or anyone professionally associated with this Promotion.
2. Entrants must ensure that their participation (including the acceptance of any prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or resides. This promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.
3. No purchase is necessary; however, internet access is required.
4. **Promotion Period:** Enter between 00:05 CEST on 28th October 2025 ('Opening date') to 23:55 CEST 31st December 2025 ('Closing Date'). Winner will be notified by the 5th of January 2025.
5. **To Enter:**
Visit esl.gg/dhl-lore and complete the following actions:
 - a. Complete all questions found on Visit esl.gg/dhl-lore
 - b. Once completed, fill out all of the following details:
 1. First name
 2. Last name
 3. Country
 4. Date of birth
 5. Email address
 6. Accept T&Cs (hyperlink to T&Cs)
6. **Content restrictions:** We encourage participants to complete all questions, but there are some content restrictions that must be observed: Entries which, in the Promoter's sole opinion, breach any of the following restrictions will not be accepted:
 - a. Entries that do not complete all questions.
 - b. Entering more than once will not increase the chances of winning.
7. By entering the DHL 'Keeper of The Lore Stories' fan voting round 3, entrants give their permission for their entries to be used by the Promoter without further

compensation, over and above the award of the prize, for up to one year for promotional purposes from the date of entry. Copyright will remain with the entrant. However, by entering this Promotion, the entrant agrees to the Promoter publishing these entries on their website and possible further use on their website, Facebook, Twitter, Instagram, or other social media platforms. They also agree to other possible promotional use in media of the Promoter's choosing without any further payment, over and above the award of the prize, for up to one year from the date of entry but with appropriate credit given to the original entrant.

8. All entries must be received by the end of the Closing Date. No responsibility or liability can be accepted for entries that are illegible, incomplete, lost due to technical reasons, corrupted, delayed or not received for whatsoever reason.
9. Maximum one entry per person. Any entrant submitting multiple entries will be disqualified and any prize entitlement will be void. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a participant has already submitted an entry and to disqualify any subsequent entries or prize entitlement. Entries on behalf of another person will not be accepted, and we cannot accept joint submissions or collaborations.

10. Winner Selection: 1 (one) winner will be selected from all valid entries.

- a. The winner will be contacted shortly after the close date of 31/12/2025 by the email address provided. If you are contacted but do not respond within 7 days, then a redraw will take place and the subsequent winning entrant has one week to accept from the date contacted.
- b. The Promoter reserves the right to withhold the prize only in the event that no entries received meet the judging criteria.

11. The Prize:

- a. Trip for two to ESL One Birmingham 2026
- b. Minimum 3* hotel accommodation
- c. An economy class flight
- d. Event ticket for all three days

12. Further prize details and conditions:

- a. Prize does not include expenses and transport from the hotel to the ESL venue.
- b. Prize does not include travel insurance or cost for Covid testing. The winner is responsible for providing comprehensive travel insurance, organising valid passport(s), and for securing necessary visas or complying with other regulations, including Covid tests prior to departure. The prize does not include travel to departure airports (neither domestic nor in country where prize takes place), meals or beverages, any applicable local tourist tax, spending money or any other expenditure.
- c. Covid-19: Winners will be expected to comply with any prevailing Government guidelines relating to Covid-19 in both their own country and in the country where the prize is held, including but not limited to any required testing before travel and on arrival, quarantine measures into and from the country of travel. Winners will be required to participate in Covid testing before arrival at ESL venue.
- d. If at the time of travel, Covid-19 measures are in place that require the winner to quarantine, it will be at the winner's discretion to cover the costs of the quarantine. If they opt not to cover the costs, an alternative prize of equal value will be arranged.

- e. Entry back into the winner's home country is as per Covid-19 restrictions at the time of travel and cannot be guaranteed. The Promoter is not responsible for any winner not being able to return to their home country due to Covid-19 restrictions.
 - f. In the event that the trip cannot be fulfilled due to factors outside of the Promoter's control, including but not limited to any applicable Covid-19 rules, regulations or guidance, the Promoter will replace the advertised prize with a prize of equal value.
 - g. The winners will be responsible for any tax liability as relevant with national laws dependant on their resident country.
13. The winner gives permission for any images and content produced during the Promotion to be published by the Promoter on their website and possible further use on their website, Facebook, Twitter, Instagram, or other social media platforms, with no further recompense.
14. The Prize is not transferable or exchangeable and cannot be redeemed for monetary value or for any other form of compensation. If for any reason the Prize is not available, the Promoter reserves the right to substitute another prize for it, in its sole discretion, of equal or higher value.
15. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries.
16. The Promoter may refuse to award the Prize, or seek its recovery, in the event of an entrant's fraud, dishonesty or non-entitlement under these Terms and Conditions.
17. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using the Prize, except for any liability which cannot be excluded by law.
18. All entries must be made directly by the individual entering the Promotion. Bulk entries from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries and entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified and will not be counted.
19. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions the Promoter will not be liable for any failure to perform or delay in performing its obligations.
20. Any personal data relating to entrants will be used solely for the purposes of this Promotion by the Promoter and/or by any agent appointed by it to assist with running the Promotion on behalf of the Promoter and will not be disclosed to a third party for any other purpose. The entrants' personal data will be handled in accordance with the Promoter's privacy policy, available at: <http://www.dhl.com/en/legal.html#privacy> .
21. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.

22. By entering this Promotion, entrants agree to be bound by these Terms and Conditions.
23. These Terms and Conditions are governed by German law and subject to the exclusive jurisdiction of the courts of Germany. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.
24. A copy of these Terms and Conditions may be obtained by emailing info@inmotion.dhl with the subject "DHL Tales from the Lore Keeper- Fan Vote Round 3".

Promoter: Deutsche Post AG, Charles-de-Gaulle-Str. 20, Bonn 53113, Germany.