

DHL & Manchester United

A WORLD UNITED. Terms and Conditions - 2021/22 Season

Full Terms and Conditions

1. This promotion is only open to those aged 18 or over, including employees and customers of the Promoter.
2. This promotion is not open to employees of Manchester United Football Club. Any entries from Manchester United Football Club employees will not be deemed valid.
3. Entrants must ensure that their participation (including the acceptance of any prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or resides. This promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.
4. No purchase is necessary; however, internet access is required.
5. **Promotion Period:**
 - a. Entry between 10:00am GMT on the 1st February 2022 ('Opening Date') and 23:55 GMT on the 31st March 2022 inclusive ('Closing Date').
6. **To Enter:**
 - i. Visit <http://www.inmotion.dhl/AWorldUnited> and complete the entry form with your full name, email address, phone number, DHL employee code (if applicable), how long you've supported Man Utd, who your favourite current player is.
7. By entering the A World United Promotion, entrants give their permission for their entries to be used by the Promoter without further compensation, over and above the award of the prize, for up to one year for promotional purposes from the date of entry. Copyright will remain with the entrant. However, by entering this Promotion, the entrant agrees to the Promoter publishing these entries on their website and possible further use on their website, Facebook, Twitter, Instagram or other social media platforms. They also agree to other possible promotional use in media of the Promoter's choosing without any further payment, over and above the award of the prize, for up to one year from the date of entry but with appropriate credit given to the original entrant.
8. All entries must be received by the end of the Promotion Period to be valid and no liability is accepted for incomplete or late entries.
9. Maximum one entry into the main A World United draws per person. Any entrant submitting multiple entries will be disqualified and any prize entitlement will be void. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a participant has already submitted an entry and to disqualify any subsequent entries or prize entitlement. The Promoter may also run some "Flash Giveaways" during the Promotion Period. Entrants must opt into the "Flash Giveaway" by ticking the relevant box upon entering the A World United

promotion (as set out in these Terms and Conditions), and are not automatically entered. Each participant will be entitled to one additional entry to the main A World United draw for each 'Flash Giveaway' that the Promoter opens over the course of the Promotion Period if they enter or opt in to said 'Flash Giveaway'. Entrants will have to enter the A World United draw again to make use of this additional entry and will not be automatically entered.

Maximum of one 'Flash Giveaway' prize per person.

10. Prizes:

i. Main prize:

- a. 5 (five) winners will each win a trip to Manchester for themselves and a guest. The guest must be over the age of 13. This trip will include:
 - i. Return economy flights to Manchester
 - ii. Transfers to and from the airport in Manchester
 - iii. Accommodation in a minimum 3* hotel
 - iv. The chance to play in an amateur football match on the pitch at Old Trafford
 - v. A tour of Old Trafford Stadium

ii. DHL Employee Prize:

- a. One (1) DHL employee will win a trip to Manchester for themselves and a guest. The trip will include the same elements as the main prize as outlined in 10ia.

- ##### iii. DHL Employees runners up prize:
- One (1) of five (5) Manchester United replica home shirts. The winners may select their size (from a selection of men's, women's and child sizes XXS to XXL). Only those entering with the DHL employee code will be eligible for this prize.

11. Further Prize Details and Conditions:

a. Main prize and DHL Employee Main Prize:

- i. The prize can only be experienced by the 5 (five) main prize winners and the 1 (one) DHL employee winner (including their guests) together at the same time.
- ii. Winners of the main prize (10i) and the DHL employee main prize (10ii), hereafter referred to as the 'Winners', and their guests must be available to travel between 15th April and 15th June 2022. The Promoter reserves the right to select the exact date of the trip to Manchester.
- iii. The Prize includes return economy class flights to/from the Winner's nearest international airport and to/from Manchester International Airport.
- iv. The Prize includes up to 3 nights' accommodation in a minimum 3* hotel in Manchester in a twin/double room (based on shared occupancy) including breakfast. The exact duration of the stay will depend on the date/ time of the football match on the Old Trafford pitch.
- v. The Winners and their guests will participate in an amateur football match on the pitch at Old Trafford
- vi. All elements of the prize must be taken in the same trip.

- vii. The Winners and their guests will require a passport valid for at least 6 months on the date of travel. Any necessary visas or travel insurance are the responsibility of the Winners and their guests.
- viii. Winners and their guests must adhere to all Covid-19 national and international rules for travel at the time of travel, both for the United Kingdom and their own country.
- ix. The Winner and their guest must be double vaccinated against Covid-19 to play on the Old Trafford pitch, as per the requirements of Manchester United Football Club. Proof of vaccination will be required prior to departure and again on arrival at Manchester United facilities. The Winner and their guest may also be required to show proof of a negative PCR or lateral flow test before participating in the match on the Old Trafford pitch. The Winner and their guest must adhere to any additional Covid-19 requirements, including requirements for booster shots, that Manchester United Football Club enforce.
- x. The prize does not include travel insurance or cost for pre-travel/post travel Covid testing. Each Winner is responsible for providing comprehensive travel insurance, organising valid passport(s), and for securing necessary visas or complying with other regulations, including Covid tests prior to departure.
- xi. The prize does not include transfer to and from the Winner's or their guest's residence to the international airport.
- xii. Airline seats are subject to availability.
- xiii. Flight tickets are non-refundable and non-transferable. Once tickets have been issued, they are only valid for the flights, dates and times shown. Name changes to the flight seats once confirmed are not permitted.
- xiv. The winner and their guest must abide by and are subject to the Airline's Conditions of Carriage, including all Covid-19 protocols.
- xv. Covid-19: Winners will be expected to comply with any prevailing Government guidelines relating to Covid-19 in both their own country and in the United Kingdom, including but not limited to any required testing before travel and on arrival into the United Kingdom, quarantine measures into and from the United Kingdom.
- xvi. If a selected Winner or their guest tests positive for Covid pre-departure, then attendance on the trip to Manchester will be forfeited. In this case, no subsequent prize will be offered. The promoter's decision is final.
- xvii. If a selected Winner or their guest tests positive for Covid during the trip, then attendance to subsequent elements of the trip will be forfeited. In this case, no subsequent prize will be offered. The promoter's decision is final. The promoter will not be liable to pay for additional accommodation or additional flights as a result of mandatory Covid isolation.
- xviii. If a flight booking is cancelled by the Winner or their guest, no alternatives will be issued and for the avoidance of doubt, no compensation and / or refund will be provided.
- xix. If the Winner's guest is under the age of 18, written parental consent to travel must be provided unless accompanied by a parent or guardian.
- xx. The Winner and their guest must travel together in both directions.
- xxi. Any other expenses not listed are not included in the Prize including souvenirs, gratuities, car parking charges, excess baggage, additional excursions and attractions or any other costs of a personal nature.

- xxii. For the avoidance of doubt, the prize does not include travel/transportation, accommodation, food, beverages, souvenirs, gratuities, car parking charges, excess baggage, additional excursions and attractions or any other costs of a personal nature (including spending money) that are not explicitly set out in these terms and conditions and neither the Promoter nor any provider of any part of the Prize will be responsible for any such costs.
- xxiii. The Winner and their guest are solely responsible for any additional charges incurred at the hotel during their stay, including without limitation, costs of meals, and a valid credit or debit card may be required to check into your room, and will be used to guarantee any incidentals such as in-room calls or services.
- xxiv. The promoter is not responsible for the behaviour of the Winner or their guest during the trip
- xxv. The Promoter reserves the right in its absolute discretion to exclude a Winner from participation in any aspect of the Prize if a Winner fails to comply with the directions of the Promoter or Manchester United, or if a Winner or their guest's behaviour is:
 - a) dangerous to themselves or to the public or is, in the opinion of the Promoter, anti-social in any manner or which causes a disturbance or nuisance to others.
 - b) Reflects negatively on the name, reputation, or goodwill of the Promoter or any brand;
 - c) is deemed to be racist, sexist, homophobic, unlawful, unsafe or dangerous, features the consumption of alcohol with sport activities, features violent, derogatory, profane, vulgar, indecent, racist, or cruel, including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity, religion, sexual orientation or socioeconomic group;
 - d) defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter
 - e) promotes any political agenda; or
 - f) contains any copyrighted materials owned by others
- xxvi. The Promoter reserves the right to terminate any element of the prize if the Promoter or Manchester United deem the Winner or their guest to be in breach of the above (xxiv a-f). The Promoter decision on any matter relating to this prize is final.

b. DHL Employee runners up prize

- i. 5 (five) runners-up (DHL Employees) will receive a Manchester United home shirt.
- ii. Each runner up can select the size of the shirt, subject to availability.
- iii. It is the responsibility of the runner's up to complete an online form, by selecting their shirt size and confirming delivery address by 23.55 GMT on the 15th April 2022.
- iv. The Promoter cannot accept any responsibility if the runners up select the incorrect shirt size or incorrect delivery details.

12. The Prizes are non-transferable, are not exchangeable and have no cash or other alternative in whole or in part.

13. The Promoter reserves the right to offer alternative prizes should the advertised Prizes, or aspects of the advertised prizes, become unavailable for reasons beyond their control. The nature of these alternative prizes are at the sole discretion of the Promoter.

14. Winner Selection:

- i. All entries (consumer entries and DHL employee entries) received during the promotion period will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the Closing Date. The 5 (five) main prize winners will be the first five entries randomly selected and will receive the main prize as outlined in 10i).
- ii. All DHL employee entries (all entrants who signed up using the DHL code) will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the Closing Date. The 1 (one) DHL Employee winner will be the first entry randomly selected and will receive the prize as outlined in 10 ii). The Promoter reserves the right to draw an alternative DHL employee winner if the Promoter is unable to validate their DHL employee status.
- iii. All remaining DHL employee entries received during the promotion period (all entrants who signed up using the DHL code) will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the Closing Date. The 5 (five) runners up will be the first five entries randomly selected and will receive the prize as outlined in 10 iii). The Promoter reserves the right to draw alternative DHL employee runners-up if the Promoter is unable to validate their DHL employee status.

15. Winner Notification:

- a. The winners of the main prize and DHL employee runners up prizes, (hereinafter: "Winners") will be contacted via the email address provided upon entry within 5 working days of the random prize draw and will be required to respond to confirm eligibility plus acceptance of the prize within 5 days of initial contact. In the event that a winner does not respond to communications within 5 days of initial contact, the Promoter reserves the right to disqualify that winner. If a winner is disqualified, the Promoter reserves the right to award the prize to a reserve winner selected in the same manner.

16. The Promoter reserves the right to verify all Winners and ask for proof of full name and age and to disqualify an entrant where there are reasonable grounds to believe entrant has breached these terms and conditions.

17. All personal data will be held in accordance with all relevant data protection legislation currently in force. To view the Promoter's Privacy Policy visit: <http://www.dhl.com/en/legal.html#privacy>. The Promoter will only use personal data for the administration of this Promotion and for no other purpose unless consent is given. The Promoter will only share personal data with their Fulfilment Partners for the purposes of and in order to fulfil this Promotion.

18. The Winners will be responsible for any tax liability as relevant with national laws dependant on their country of residence .

19. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete entries, entries submitted by or via third parties or syndicates, entries submitted by macros or other automated means, and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be counted. If it becomes apparent that a participant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that participant's entries into the Promotion in a way that is not consistent with the spirit of the Promotion, that participant's entries will be disqualified and any prize awarded will be void.
20. The Promoter cannot accept any responsibility for any damage, loss or injury suffered by any entrant entering the Promotion or as a result of accepting or participating in any prize. Nothing shall exclude the Promoter's liability for death or personal injury as a result of its negligence.
21. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of The Promoter or its agencies. Proof of submission of entry is not proof of receipt of entry. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to lost, delayed or not received entries or winner notifications.
22. The Promoter may request that the winners participate in publicity arising from the Promotion. The winner is under no obligation to participate and may decline this request. Participation is at the winner's discretion.
23. By entering the Promotion, entrants confirm that they have read and agree to be bound by these Terms and Conditions.
24. If for any reason the Promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and to terminate, modify or suspend the Promotion.
25. The Promoter, will not be liable for any failure to comply with its obligations or delay in performing its obligations, if an act, omission, event or circumstance occurs caused by (but not limited to) global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God or any other circumstances beyond the control of the Promoter.
26. Subject to the consent of the Winners, the first name & county/Country of residence of the winners can be requested by sending an email to hotline@dhl-sponsorships.com with "DHL Man Utd AWU - WL" in the subject line.
27. The Promoter's decision is final and binding in all matters relating to this Promotion, and no correspondence shall be entered into.
28. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.

29. These Terms and Conditions are governed by German law and subject to the exclusive jurisdiction of the courts of Germany.

Promoter: DHL Express Global, Fritz-Erler Strasse 5, Bonn 53113, Germany