

DHL – Coldplay #WristbandQuiz Competition
Terms and Conditions

1. Eligibility

This promotion is open to individuals aged 18 years or older, including employees and customers of the Promoter, with the exception of the Promoter's agents, third parties, and individuals professionally associated with the promotion, who are not permitted to enter.

2. Compliance with Laws

Entrants must ensure that their participation, including the acceptance of any awarded prizes, is in accordance with the laws of their country of citizenship and/or residence. This promotion will be automatically void if it violates any local or national laws. The Promoter is not obligated to determine the legality of any individual's participation or any other aspect of the promotion.

3. No Purchase Necessary

Participants are not required to make any purchase in order to enter the promotion. However, internet access is necessary.

4. Promotion Period

The promotion begins at 00:05 CET on May 14, 2024 (the "Opening Date") and ends at 23:55 CET on December 31, 2024 (the "Closing Date").

5. How to Enter

Visit dhl.com/coldplay. b. Participate in the Coldplay #WristbandQuiz Competition. c. Complete the entry form by providing your full name, email address, country of residence, and date of birth. d. Confirm your entry by clicking on the link in the email received.

6. Winner Selection

DHL, and/or its appointed agency, will randomly select one winner from all submissions to receive two tickets for each concert listed in the Music Of The Spheres World Tour table on dhl.com/coldplay.

7. The Prize

For each Music Of The Spheres World Tour concert, one winner will receive two tickets. The list of Music Of The Spheres World Tour concerts with tickets to be won is available on dhl.com/coldplay.

8. Further Details for Prize Winner

- a. The prize does not include anything that is not explicitly specified in these Terms and Conditions. The prize does not cover expenses.
- b. The prize does not include travel costs.
- c. Each winner is responsible for obtaining comprehensive travel insurance, arranging valid passport(s), and securing necessary visas or complying with other regulations.
- d. The prize does not cover travel to departure airports (domestic or in the country where the prize takes place), meals or beverages, any applicable local tourist tax, spending money, or any other expenses.
- e. Any participant under the age of 18 at the time of entering the competition must be accompanied by a legal parent or guardian during the prize experience.
- f. The prize is non-transferable and cannot be exchanged for cash or any other alternative.

- g. The winner will be responsible for any tax liability as required by national laws based on their country of residence.
- 9. Winner Notification
 - a. The winner will be contacted no later than 14 days before the concert and must respond within 2 days of initial contact. Failure to accept the prize within this timeframe will result in forfeiture, and an alternate winner will be notified simultaneously with the original winner.
 - b. The Promoter reserves the right to verify winners and request proof of full name and age. If there are reasonable grounds to believe that an entrant has breached these terms and conditions, the Promoter may disqualify the entrant.
 - c. Participants are responsible for providing accurate and up-to-date information when entering the competition and confirming prize acceptance. The Promoter is not responsible for any inaccuracies that may affect the delivery of any element of the prize.

General

10. Ownership of Entries

By entering the Coldplay #WristbandQuiz competition, entrants grant the Promoter permission to use, modify, distribute, or publish their entries without further compensation, beyond the award of the prize, for an unlimited period for promotional purposes. Copyright or related rights will remain with the entrant. By entering this Promotion, the entrant expressly agrees to the Promoter publishing these entries on their website and utilizing them for possible further use on their website, Facebook, Twitter, Instagram, or other social media platforms. The entrant also agrees to other potential promotional use by the Promoter without any additional payment, beyond the award of the prize, with appropriate credit given to the original entrant.

11. Prize Substitution

The Prize is non-transferable, non-exchangeable, and cannot be redeemed for monetary value or any other form of compensation. In the event that the Prize is not available, the Promoter reserves the right, at its sole discretion, to substitute another prize of equal or higher value.

Entry Submission

All entries must be received by the end of the Promotion Period. The Promoter accepts no responsibility or liability for entries that are illegible, incomplete, lost due to technical reasons, corrupted, delayed, or not received for any reason whatsoever.

12. Data Protection

All personal data will be processed in accordance with relevant data protection legislation. For more information on how the Promoter handles personal data, please refer to the Promoter's Privacy Policy available at <http://www.dhl.com/en/legal.html#privacy>. The Promoter will only use entrants' personal data for the administration of this Promotion unless the entrant provides consent. The Promoter may share personal data with its fulfillment partners for the purpose of fulfilling this Promotion.

Disputes

These terms and conditions shall be governed by and construed in accordance with the laws of the jurisdiction in which the Promoter is located. Any disputes arising under or in

connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts of that jurisdiction.

13. Language

In case of any discrepancy or inconsistency between these Terms and Conditions and any communications or promotional materials pertaining to this Promotion, these Terms and Conditions shall take precedence.

14. Limitation of Liability

To the fullest extent permitted by law, the Promoter, its affiliates, subsidiaries, directors, officers, employees, and agents shall not be held liable for any losses, damages, costs, or expenses incurred or suffered by any participant or third party arising out of or in connection with this Promotion, including but not limited to: (a) any technical malfunctions, disruptions, or errors of any kind, including network, hardware, or software failures; (b) any unauthorized access to or alteration of entries; (c) any incorrect or inaccurate information, whether caused by participants or by any of the equipment or programming associated with or utilized in this Promotion; (d) any injury or damage to persons or property, including but not limited to participants' computer systems, resulting from participation in this Promotion or the receipt, use, or misuse of any prize; (e) any errors or omissions in the administration of this Promotion, including the announcement of winners or the distribution of prizes; (f) any tax implications or liabilities associated with the receipt or use of the prize; or (g) any act or omission of suppliers or third-party service providers.

15. Force Majeure

The Promoter shall not be held responsible or liable for any failure or delay in the performance of its obligations under these Terms and Conditions due to circumstances beyond its reasonable control, including but not limited to acts of God, war, terrorism, riots, embargoes, acts of civil or military authorities, fire, floods, accidents, pandemics, epidemics, or other natural disasters.

16. Severability

If any provision of these Terms and Conditions is deemed invalid, unlawful, or unenforceable by a court of competent jurisdiction, such provision shall be severed from the remaining provisions, which shall continue to be valid and enforceable to the fullest extent permitted by law.

17. Amendment

The Promoter reserves the right, at its sole discretion, to modify, suspend, terminate, or amend these Terms and Conditions, in whole or in part, at any time and without prior notice. Participants shall be bound by any such modifications, suspensions, terminations, or amendments.

18. Publicity

By participating in this Promotion, participants agree to the use of their name, likeness, photograph, voice, opinions, and/or hometown and country for promotional purposes in any media, worldwide, without payment or consideration, except where prohibited by law.

19. Intellectual Property

All intellectual property rights, including but not limited to copyrights, trademarks, and any other proprietary rights, in and to any materials provided by the Promoter for the purposes

of this Promotion (including without limitation, promotional materials, images, and text) shall remain the sole property of the Promoter or its licensors.

20. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the jurisdiction in which the Promoter is located, without regard to its conflict of laws principles.

21. Jurisdiction

Any disputes arising under or in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of the jurisdiction in which the Promoter is located.

22. Entire Agreement

These Terms and Conditions constitute the entire agreement between the participants and the Promoter with respect to this Promotion and supersede all prior discussions, negotiations, understandings, or agreements, whether oral or written.

23. Waiver

The failure of the Promoter to enforce any provision of these Terms and Conditions shall not constitute a waiver of that provision or any other provision herein.

24. Promoter

This Promotion is organized and promoted by Deutsche Post AG, whose registered office is at Charles-de-Gaulle-Str. 20, Bonn 53113, Germany.