

DHL & Manchester United
A WORLD UNITED. Terms and Conditions - 2024/25 Season – Prize Point 1
Full Terms and Conditions

1. This Promotion is only open to those aged 18 or over, including employees and customers of the Promoter.
2. This Promotion is not open to employees of Manchester United Football Club. Any entries from Manchester United Football Club employees will not be deemed valid. The Promoters decision to exclude entries from anyone it deems to be a Manchester United Football Club employees will be final.
3. Entrants must ensure that their participation (including the acceptance of any prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or resides. This Promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.
4. No purchase is necessary; however, internet access is required.
5. **Promotion Period:**
Entry between 10:00am GMT on the 12th August 2024 (12/08/2024) and 23:55 GMT on the 8th October 2024 (08/10/2024) inclusive (“**Promotion Period**”).
6. **To Enter:**
Visit <http://www.inmotion.dhl/AWorldUnited> and complete the entry form with your full name, email address, phone number, DHL employee code (if applicable), how long you've supported Man Utd, who your favourite current player is.
7. By entering the A World United Promotion, Entrants give their permission for their entries to be used by the Promoter without further compensation, over and above the award of the prize, for up to one year for promotional purposes from the date of entry. Copyright will remain with the entrant. However, by entering this Promotion, the entrant agrees to the Promoter publishing these entries on their website and possible further use on their website, Facebook, Twitter, Instagram or other social media platforms. They also agree to other possible promotional use in media of the Promoter's choosing without any further payment, over and above the award of the prize, for up to one year from the date of entry but with appropriate credit given to the original entrant.
8. All entries must be received by the end of the Promotion Period to be valid and no liability is accepted for incomplete or late entries.
9. Maximum one entry per person. Any entrant submitting multiple entries will be disqualified and any prize entitlement will be void. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a participant has already submitted an entry and to disqualify any subsequent entries or prize entitlement.
10. If an Entrant attempts to compromise the integrity or the legitimate operation of this Promotion by hacking or by cheating or committing fraud in ANY way, the Promoter may, in its absolute discretion, disqualify that entrant's entry to this Promotion and may ban the Entrant from participating in any of the Promoter's future promotions.
11. **Prizes:**
 - a. **Main Prize:** Five (5) official Manchester United 2024-2025 home jerseys, each customized with a name and number on the back.

- b. **DHL Employee Prize:** Five (5) official Manchester United 2024-2025 home jerseys, each customized with a name and number on the back.

Both the Main Prize and DHL Employee Prize are subject to the further prize details set out at clause 12.

12. Further Prize Details and Conditions:

a. Main Prize & DHL Employee Prize:

- i. Winner of the Main Prize (11.a) and the DHL Employee Prize (11.a), hereafter referred to as the ('Winners'), will have a choice of the Official Manchester United 2024-2025 home shirt with the winners choice of name and number on the back of shirt.
- ii. Customization of the shirt must not include any offensive language, hate speech, or any other content deemed inappropriate or discriminatory. The organizer reserves the right to reject any customization request that violates these guidelines.
- iii. The Winners are required to respond to the Promoter within 7 days of confirmation that they have been selected as a winner, to confirm their choice of shirt. If the Winners size selection and personalization is unavailable, then the Promoter will supply a second option.
- iv. The winner must also respond with their delivery details within 7 working days of being contacted by the Promoter. The Promoter is not in any way liable for any incorrect delivery details provided by the Winner. The Promoter shall not be liable to provide a replacement of either the Main Prize or DHL Employee Prize if this is lost in transit.

13. The Main Prize or DHL Employee Prize are non-transferable, are not exchangeable and have no cash or other alternative in whole or in part.

14. The Promoter reserves the right to offer alternative prizes, of equal or greater value, should the advertised Main Prize or DHL Employee Prize become unavailable for reasons beyond their control.

15. Moderation: The Promoter will reject entries which, in the reasonable opinion of the Promoter:

- a. reflect negatively on the name, reputation, or goodwill of the Promoter or any brand;
- b. contain any content deemed to be racist, sexist, homophobic, unlawful, unsafe or dangerous, features the consumption of alcohol with sport activities, features violent, derogatory, profane, vulgar, indecent, racist, or cruel content, including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity, religion, sexual orientation or socioeconomic group;
- c. defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter
- d. promotes any political agenda;
- e. contain any copyrighted materials owned by others; or
- f. attempts to compromise the integrity or the legitimate operation of this Promotion by hacking or by cheating or committing fraud in ANY way.

16. Winner Selection:

- a. There will be two separate random prize draws to determine the winner of the Main Prize and the DHL Employee Prize.
- b. For the Main Prize, all eligible Consumer Entries received during the Promotion Period will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of end of the Promotion Period. One Winner will be selected from this Main Prize draw pool.
- c. For the DHL Employee Prize, all DHL employee entries received during the Promotion Period (all Entrants who signed up using a DHL code) will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the end of the Promotion Period. One Winner will be selected from this DHL Employee Prize draw pool.
- d. The prize draw for the Main Prize and the DHL Employee Prize shall take place at the same time.

17. Winner Notification:

- a. The winners of the Main Prize and DHL Employee Prize (hereinafter “Winners”) will be contacted via the email address provided upon entry within 10 working days of the random prize draw and will be required to respond to confirm eligibility plus acceptance of the prize within 7 days of initial contact. In the event that a winner does not respond to communications within 7 days of initial contact, the Promoter reserves the right to disqualify that winner. If a Winner is disqualified:
 - i. no alternative prize will be issued to the Winner and for the avoidance of doubt, no compensation and / or refund will be provided; and
 - ii. the Promoter reserves the right to award the prize to a reserve winner selected in the same manner.

18. The Promoter reserves the right to verify all Winners and ask for proof of full name and age and to disqualify an entrant where there are reasonable grounds to believe entrant has breached these terms and conditions.

19. All personal data will be held in accordance with all relevant data protection legislation currently in force. To view the Promoter’s Privacy Policy visit:

<http://www.dhl.com/en/legal.html#privacy>. The Promoter will only use personal data for the administration of this Promotion and for no other purpose unless consent is given. The Promoter will only share personal data with their required Fulfilment Partners for the purposes of and in order to fulfil this Promotion.

20. The winner will be responsible for any tax liability as relevant with national laws dependant on the resident country of the winner.

21. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete entries, entries submitted by or via third parties or syndicates, entries submitted by macros or other automated means, and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be counted. If it becomes apparent that a participant is using a computer(s) to circumvent this condition by, for example, the use of ‘script’, ‘brute force’, masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that participant’s entries into the Promotion in a way that is not consistent with the spirit of the Promotion, that participant’s entries will be disqualified and any prize awarded will be void.

22. The Promoter cannot accept any responsibility for any damage, loss or injury suffered by any entrant entering the Promotion or as a result of accepting or participating in any prize. Nothing shall exclude the Promoter's liability for death or personal injury as a result of its negligence.
23. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of The Promoter or its agencies. Proof of submission of entry is not proof of receipt of entry. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to lost, delayed or not received entries or winner notifications.
24. The Promoter may request that the winners participate in publicity arising from the Promotion. The winner is under no obligation to participate and may decline this request. Participation is at the winner's discretion.
25. If you are a winner of the Promotion, you agree that the Promoter may use your name, and town or Country of residence to announce the winners of this Promotion.
26. By entering the Promotion, Entrants confirm that they have read and agree to be bound by these Terms and Conditions.
27. If for any reason the Promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and to terminate, modify or suspend the Promotion.
28. The Promoter, will not be liable for any failure to comply with its obligations or delay in performing its obligations, if an act, omission, event or circumstance occurs caused by (but not limited to) global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God or any other circumstances beyond the control of the Promoter.
29. Subject to the consent of the Winners, the surname & county/Country of residence of the winners can be requested by sending an email within one month of the end of the Promotion Period to Delivering.Moments@dhl.com with "DHL Man Utd AWU - WL" in the subject line.
30. If you are a Winner and object to your surname and county being published or made available if requested, please contact the Promoter by emailing Delivering.Moments@dhl.com. If the Promoter does not receive consent to publish the Winners details, Entrants are aware that the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.
31. The Promoter's decision is final and binding in all matters relating to this Promotion, and no correspondence shall be entered into.
32. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.
33. These Terms and Conditions are governed by English law and subject to the exclusive jurisdiction of the courts of England and Wales.
34. The following definitions shall apply to these Terms and Conditions:

- a. **Entrants** means any person who participates in this Promotion.
- b. **Promotion** means this promotion being the “A World United” prize draw.
- c. **Promoter** means DHL Express Global, Fritz-Erler Strasse 5, Bonn 53113, Germany.
- d. **Consumer Entries** means all eligible Entrants participating in this Promotion that are not DHL employees.